



REPUTE 3 FAQ

HOW TO UPGRADE YOUR STANDALONE HL LICENCE KEY TO RUN REPUTE 3

1. Download and install the latest release of Repute 3, as explained here:

[www.geocentrix.co.uk/repute/downloads/3.0/How to install Repute 3.pdf](http://www.geocentrix.co.uk/repute/downloads/3.0/How%20to%20install%20Repute%203.pdf)

2. Run Repute and, on the **Licence** tab, click the button labelled **Export C2V File...**
3. Save the .c2v (Customer-to-Vendor) file to a temporary location on your computer. Please use the default file name provided (e.g. "1174032123_202409260944.c2v")
4. Send the .c2v file to support@geocentrix.co.uk, with the subject 'Request for Repute 3 licence'.
5. Close Repute and wait for Geocentrix to respond via email.
- ...
6. When we reply, we will send you two files as follows (x = 0-9 or a-f; XXX = Std/Pro/Ent):

```
<Company/>@<PIN/>@<Host/> - Repute key.v2c ❶  
RPT-0300-xxxx-xxxx-xxxx-XXX.lic ❷
```

where <Company> is your company's name, <PIN/> is the Key ID of your dongle, and <Host/> is the host name of your computer. Save these files in a temporary folder on your computer,

7. Run Repute and, on the **Licence** tab, click the button labelled **Import V2C File...**
8. Navigate to and select the .v2c (Vendor-to-Customer) file and click **Open**.
9. A message will appear to confirm that the upgrade has been successful.
10. You can delete the v2c file since it can only be used once.
11. You can now proceed to register Repute 3 using the .lic file, as explained here:

[www.geocentrix.co.uk/repute/downloads/3.0/How to register a Repute 3 licence.pdf](http://www.geocentrix.co.uk/repute/downloads/3.0/How%20to%20register%20a%20Repute%203%20licence.pdf)

For further help, please contact Geocentrix Support quoting your company name and licence no.